

<b>Module title</b>		<b>Abbreviation</b>
Software in organisations		o6-HCI-SIO-152-mo1
<b>Module coordinator</b>		<b>Module offered by</b>
holder of the Chair of Psychological Ergonomics		Institute of Human Computer Media
<b>ECTS</b>	<b>Method of grading</b>	<b>Only after succ. compl. of module(s)</b>
5	numerical grade	--
<b>Duration</b>	<b>Module level</b>	<b>Other prerequisites</b>
1 semester	graduate	--
<b>Contents</b>		
<p>The productivity paradox suggests that an increase in investment in information technology leads to hardly any noticeable increase in the overall level of productivity of a business. This is not true, however, if the focus is on investment in humans. When introducing standard software in organisations, there are numerous aspects to be considered. This module will focus on three areas: usability management during the introduction of software, the planning and running of user training courses, and organisational change management. Using the example of the introduction of enterprise resource planning (ERP) systems such as SAP software, this module will discuss procedures and success factors.</p>		
<b>Intended learning outcomes</b>		
<p>After participating in this module, the students can name the steps involved in introducing software in organizations. They can summarise procedures involved in usability management, planning and conducting user training courses and organizational change management. Furthermore, they are able to prepare and plan the necessary steps of the process or they can check, adapt and, if necessary, improve existing processes.</p>		
<b>Courses</b> (type, number of weekly contact hours, language – if other than German)		
S (2)		
<b>Method of assessment</b> (type, scope, language – if other than German, examination offered – if not every semester, information on whether module is creditable for bonus)		
<p>a) presentation (approx. 30 minutes) with handout (approx. 2 pages) or b) term paper (approx. 15 pages) Language of assessment: German and/or English creditable for bonus</p>		
<b>Allocation of places</b>		
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<b>Additional information</b>		
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<b>Workload</b>		
150 h		
<b>Referred to in LPO I</b> (examination regulations for teaching-degree programmes)		
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<b>Module appears in</b>		
Master's degree (1 major) Human-Computer-Interaction (2015)		